

Tetral Gutter Foam

5-Year Limited Product & Performance Warranty

Tetral Industries warrants Tetral Gutter Foam for a period of five (5) years from the original date of purchase, subject to the terms, conditions and exclusions below.

This warranty applies only to the original purchaser and the original installation address.

1. Scope of Warranty

Product Assurance

Tetral Gutter Foam is warranted against manufacturing defects under normal residential use.

Performance Assurance

When correctly installed in accordance with Tetral installation instructions, Tetral Gutter Foam is designed to reduce the accumulation of leaves and common roof debris within gutters and assist rainwater flow into the gutter system.

Tetral Gutter Foam is a filtration product. Debris will collect on the surface over time and must be removed periodically to maintain effective performance.

2. What This Warranty Covers

This warranty covers failure resulting directly from a manufacturing defect in the product during the 5-year warranty period.

If Tetral determines that the product is defective, Tetral will, at its sole discretion:

- Supply replacement product; or
- Refund the original purchase price of the affected product.

Tetral's total liability under this warranty is strictly limited to the original purchase price of the product supplied.

Any replacement product will be covered for the remainder of the original warranty period only.

3. What This Warranty Does Not Cover

Tetral will not be liable for:

- Removal, disposal or reinstallation costs
- Labour charges of any kind
- Gutter or downpipe cleaning costs
- Clearing of below-ground drainage systems
- Damage to property

- Indirect, incidental or consequential losses

This warranty does not apply where damage or performance issues result from:

- Incorrect or non-compliant installation
- Failure to follow Tetral installation instructions
- Lack of reasonable maintenance
- Blocked, undersized or poorly designed gutters or downpipes
- Extreme rainfall events
- Wildlife, vermin or pest activity
- Fire, flood, storm, earthquake or other natural events
- Exposure to harmful chemicals or pollutants
- Excessive or unusual heat sources
- Structural movement, settlement or building defects
- Alteration, painting or modification of the product

Natural weathering, colour change or surface oxidation over time are not considered manufacturing defects.

4. Important Performance Notice

Tetral Gutter Foam is designed to significantly reduce gutter blockages. However, no gutter protection product can guarantee that overflow will never occur.

Overflow may result from:

- Inadequate gutter sizing relative to roof area
- Insufficient or blocked downpipes
- Poor drainage design
- Extreme weather conditions

Proper system design and routine maintenance remain essential.

5. New Zealand Consumer Law

This warranty is provided in addition to, and does not limit, any rights or remedies available under the Consumer Guarantees Act 1993.